

## **DRYING REGIME DO'S AND DONT'S PLEASE**

We have delivered and set up a significant amount of drying equipment on the affected site and it is important that this be allowed to perform its function and dry out your property as best we can whilst you are living there.

The more efficient the technique the quicker we can dry the property. Could you therefore please help with the following?

- We may have removed skirting boards, door architraves, kitchen base unit kickboards, internal door (except bedroom and bathroom door) and bath panels to help dry the property. We apologise if this is unsightly for you, but it will help.
- The longer you can leave the dehumidifier working the better, but we understand if the noise becomes a nuisance to you. We suggest therefore that you switch the machine off at the mains wall socket 2000hrs each evening but switch it back on at 0800hrs each morning. Please do not touch the controls.
- There is likely to be two air movers for each dehumidifier but this may need to increase if the drying is taking too long as we shall consider this at a future date. Please note that these are noisy and they should be treated the same as the dehumidifiers.
- One of our qualified people must only move the equipment and cables. Please ensure in particular that no visitors tamper with the equipment.
- When the bucket fills this will need emptying into the toilet or rainwater gully. Please do not use sinks. If you wish, please notify any site operative.
- Please keep windows and external doors closed whilst the machines are on.
- Any hanging internal doors should be left open so that air can circulate.
- If the machine stops working please do not touch it but inform us immediately.
- Please take care if small children are in occupancy to ensure that they keep away from the machines and cables at all times.
- We may take swab tests prior to the drying process and possibly complete sanitisation using another machine and during the use of this you will not be able to be in your home for a couple of hours. This will be pre-planned and you will be notified in advance

**If you are unsure about any of the above then please do not hesitate to raise this with one of our operatives or call 0845 077 8882**

Yours faithfully

Home & Dry